

QUALITY POLICY

To exceed customer expectations when supplying services outlined in our Registered Scope of Approval, in accordance with legal requirements and the agreed Terms and Conditions of customer orders and contracts.

This will be achieved by top management promoting a quality focused, ethical culture and driving customer service excellence throughout the organisation. Thereby the organisation aims to be efficient and achieve the highest possible standards of Quality for all processes of the business ensuring it remains competitive and profitable.

Management commits to complying with the Quality Management System and to continually improve the effectiveness of the Quality Management System through constant monitoring and measurement, ensuring the expectations of all stakeholders are achieved.