

QUALITY OBJECTIVES

- 1). To Improve and Maintain 'On Time Deliveries' to our Customers at 98%. This will be achieved through the analysis of Late Delivery Reports and by implementing the necessary Corrective Actions.
- 2). To Improve and Maintain 'External Quality Rate' at 98%. This will be achieved through analysis of Customer Complaints and by implementing the necessary Corrective Actions.
- 3). To Improve and Maintain 'Internal Quality Rate' at 98%. This will be achieved through analysis of Internal Rejects and by implementing the necessary Corrective Actions.